

Background

Many banks witness high volumes of inward remittances from expatriates who transfer money to their own or other beneficiary accounts in India. High level of manual intervention in the remittance process gives rise to many issues and errors that affect business and the banks' reputation.

Key Challenges



No straight through processing



Bottleneck with increasing volumes & manual processing



Complex charge calculation processes



Increased operational overhead

About the Solution

MindCraft's cross border remittance is a robust solution for straight-through processing of cross-border cash-to-account remittances. The solution provides ready out-of-the box support for over 42 exchange houses in the GCC region and off-the-shelf integration for foreign inward remittances. This is an extremely scalable solution, suitable for large transaction volumes. For domestic funds transfer, it supports NEFT, RTGS, & IMPS payment channels.

Key Benefits

- **Business Growth** - By onboarding new exchange houses quickly and efficiently
- **Increased Workload Management** - Handle high volumes using Straight Through Processing (STP)
- **Value Added Services to End Customers** - By offering instant remittance products
- **Clear Visibility** - View end-to-end lifecycle of a remittance transaction
- **Comprehensive Audit Trail** - Track changes made during correction and re-submission of failed transactions
- **Flexibility To Regulate Timing** - Control timing of bulk processing

Features



Ready Support for 42 Exchange Houses



Message Transformation, Archival & Signing



Throttle Control



Comprehensive Validations Framework



Support for SWIFT Message formats



Auto Reversal Flows & Manual Reversal



Web based Operations Console



APIs for Exchange House to Bank Integration



File Approvals



Guaranteed Message Delivery



Audit Trail



Automatic Retries



Load Balancing & Failover



Bank Charge Computation



RBI Holiday Calendar Management



Reconciliation Statements

Technology

- IBM App Connect
- IBM API Connect
- WebSphere Application Server

MindCraft

MindCraft is a Software Services, & Solutions organization that helps customers get competitive edge through technology services like Digital Transformation, Business Insights, DevOps, Cloud and Middleware services. We possess unparalleled technical skills in niche technologies and abundant experience across Banking, Insurance & Financial Services industries. Established in 2002, we are a team of over 650 across India, Singapore, and the USA.

